

Keeping Brooklyn Healthy

A Promise Kept:
New ED Complete!



Community Affairs:
Good Neighbors



One Patient's
Experience

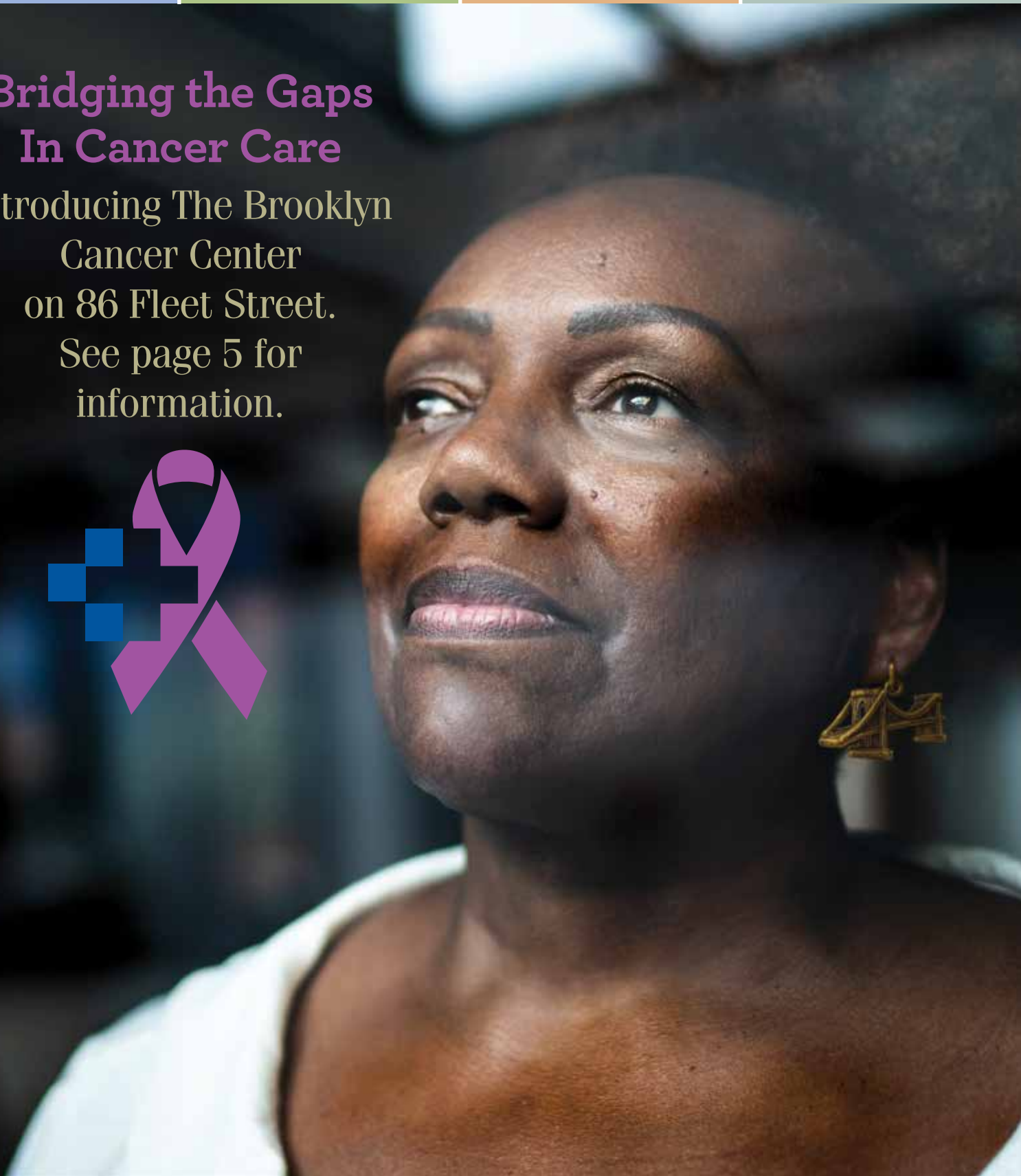


Finding the
Covid Vaccines



Bridging the Gaps In Cancer Care

Introducing The Brooklyn
Cancer Center
on 86 Fleet Street.
See page 5 for
information.





Gary G. Terrinoni

MESSAGE FROM TBHC'S PRESIDENT

The Emergency Department Renovation is Complete!

Nearly five years ago we received an award from the New York State Department of Health to expand and upgrade our Emergency Department (ED) facilities. It's been a long five years, complicated by the introduction of Covid-19 in 2020, but I am delighted to say that the ED is completed. Many of the main patient areas have, in fact, been up and running since last March, when we finished Phase One. We completed Phase Two in November 2021, and we just finished the final Phase Three this summer.

This modernized ED is beautiful and much more conducive to patient care. The waiting area is full of light and is comfortable. A central admitting area leads to adult treatment areas, and a separate area has been created for pediatric waiting, triage and treatment. Learning lessons from COVID, the ED gained eight isolation rooms – up from two – with negative-pressure capability, essential for treating infectious patients. All spaces have been renovated with sleek and lovely finishes, and inviting colors.

Last, but not at all least, I want to thank Senator Chuck Schumer, Senator Kirsten Gillibrand and Congressman Hakeem Jeffries. As part of a Congressional Directed Spending request, these

leaders secured \$9.2 million, which allowed us to bring the renovation across the finish line. I was delighted to accept this “check” at a press conference in early spring. In this picture, shown bottom left, I am standing among many happy TBHC staffers, two over to the right from Sen Charles Schumer, who is holding the left corner of the check. Next to me are Congressman Hakeem Jeffries, Sen. Kirsten Gillibrand (in the blue shawl) and Board Chair Lizanne Fontaine (in the cream coat).

The Brooklyn Hospital Center was here for the 1918 pandemic and we were here for the 2020 Covid surge and beyond. We intend to be here another 175 years, because our diverse, thriving, complicated and lovely community needs us and will continue to need us. This completed Emergency Department is a promise we made and a promise we kept.



Entrance Named: The entrance to the new Emergency Department is being named for prominent Brooklynite Dr. Frank Coleman “Pop” Hamm through a generous gift from his son and daughter-in-law, Charles and Irene Hamm.

GOOD NEIGHBORS WORKING TOGETHER WITH OUR COMMUNITY

All about our Community Affairs efforts

Beyond the patient exam, the compassion shown toward visiting family and the procedure executed successfully, what does it mean to be a community hospital? Community Liaison Sakibeh Mustafa knows that outreach at a grass-roots level is key. “The outreach team – staff, residents and medical students who sign up to help – provides education to everyone. We fine-tune the programming to the audience,” she says. “We also are visible on the streets at fairs and events. Our community needs to know that we are here, right around the corner.”

At many of the events we attend, we meet not only our community, but also our elected officials. In fact, every August, we are an integral part of National Night Out events, conducting more than 60 blood pressure screenings – and often Congressman Hakeem Jeffries shows up, too!

There is no clearer proof of our continuous commitment to outreach than our Community Advisory Board (CAB). “CAB members comprise a diverse group deeply entrenched in the community we serve,” explains Lenny H. Singletary, III, SVP of External Affairs, Strategy

and Marketing. “This team helps us design services that target local healthcare needs. The CAB also includes top hospital officials such as President and CEO Gary Terrinoni, so leaders can learn of community needs and wants firsthand.”

Here are a few peeks at TBHC out in the community!



1) Congressman Hakeem Jeffries getting his blood pressure screened by Patient Care Associate Dady Joseph.

2) City Councilmember Crystal Hudson getting screened by Endoscopy Technician Owen Jarvis. **3)** Kim Best, Chair of the Community Advisory Board, getting her blood pressure screened by

Mr. Jarvis. **4)** Ms. Joseph, Brooklyn Borough President Antonio Reynoso, Community Affairs Outreach Liaison Sakibeh Mustafa and Deputy Brooklyn Borough President Diana Richardson at the annual Wingate Concert Series.



Community Affairs News You Can Use: Are you part of an organization, school, workplace or place of worship that wishes to have a TBHC professional give a talk or blood pressure screening to your group? Visit tbh.org/community-affairs and scroll down for a form, which you can fill out for your request.

ONE PATIENT'S EXPERIENCE

Tyrana Carter: TBHC is her family hospital through good and difficult times

"I've had my ups and downs at TBHC," says Tyrana Carter. "I had both my babies there. One was born in 1981, and the other in 1990. I had a great experience with their **OB service**. It was the best hospital at the time, and it's where I decided to have my kids.

My husband passed away in 2017 at TBHC, when they had just opened up the **hospice** unit, which was the best thing ever. When my husband got sick and didn't get better, I was able to transfer him from his floor to TBHC's hospice. I was thankful I didn't have to go through the process of transferring him elsewhere. The hospice staff was so supportive. The doctors and nurses took amazing care of my husband.

I live in the neighborhood, across from the hospital. During the 2020 surge, we could always see and hear the sirens. This is the only **Emergency Department** in this area, between Fort Greene and the Walt Whitman and Ingersoll housing developments. During the '7 pm clap,' my daughters and grandkids would go out to the balcony to support TBHC staff. Then, my grandkids asked, 'Why we can't go over there?' My grandkids started making signs to bring to the Emergency Room during the clap.

Now, all two of my daughters, my son and his wife, all transferred to **adult medicine** sites at TBHC. Six of my grandchildren receive **pediatric care** at TBHC, and they were vaccinated onsite, as well. I was referred in, and I do the **GYN service**. We all have great experiences, and I highly recommend TBHC's services to everyone."



Want an appointment – or to share? To make an appointment at TBHC, call 1.833.TBHC.NOW (1.833.824.2669) or visit tbh.org/appointments. If you would like to share a positive patient testimonial, contact marketing@tbh.org. Be aware you will need to share your photo as well as your story.

The Brooklyn Cancer Center is Open!

You don't need to travel over the bridge for excellent cancer care! The Brooklyn Cancer Center, a partnership between New York Cancer & Blood Specialists, one of the leading oncology practices in the nation, and The Brooklyn Hospital Center, has opened its doors on a brand-new site! Located on 86 Fleet Street at the corner of Myrtle Avenue in Fort Greene, The Brooklyn Cancer Center offers all Brooklynites access to cutting-edge oncology care for all cancers and blood disorders, including clinical trial research.

You can find a unique path to treatment with comprehensive support in a beautiful new environment with modern décor, comfortable furniture and soothing colors. The Brooklyn Cancer Center provides expert care and culturally sensitive services for patients – without leaving the borough.

For more info, please call 718.732.4080 or visit BrooklynCancer.com.



Cancer News You Can Use: Screening tests can help you find many cancers early when treatment is most likely to work. Make a note on your birthday to check out cancer.org to see which screenings are appropriate for you and your age. And then schedule them!



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Inside:

Emergency Department renovation complete!

All about **Community Affairs**

Patient testimonial

The Brooklyn Cancer Center opens



WHERE IN THE WORLD IS... The Covid-19 Vaccine?

We are still giving Covid-19 vaccines – original doses, boosters and, now, vaccines for kids. Make an appointment at tbh.org/covid-19/covid-vaccine. When you arrive for your appointment, enter TBHC through main lobby (at the top of the horseshoe driveway on 121 DeKalb Avenue). To the left of the reception desk is the vaccine check-in. Once you check-in:

For adult vaccines

1. Go to the elevators to the left of the desk, under the staircase. Press 1R.
2. Once the door opens, you're at the Vaccine Center where adult Covid-19 vaccines are administered.

For pediatric vaccines

1. Take the escalator up one flight to the Mezzanine Level.
2. Take a left and walk past the Starbucks coffee kiosk (on your left) until you are facing the gift shop.
3. At the gift shop, turn right.
4. Before you hit the elevators, turn to your right and you'll see a large curved wall. Toward the end of the wall is the entrance to the Children's Health Center, where pediatric Covid-19 vaccines are administered.

